



Event Controller Operating System Upgrade Notes



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1 Upgrade from Old Operating System

If the event controller is running the old operating system (you can see only one disk in the Windows File Explorer), its built-in PixelFlow software version is V1.4.x, V1.5.x, or V1.6.x. Follow the steps below to upgrade the old operating system to the new operating system.

Step 1 Upgrade the event controller to the new operating system (built-in software PixelFlow V1.8.0).

Step 2 Restore the MCU. For details, refer to *Event Controller Upgrade Issue Recovery Guide*.

At this time, the event controller can be used normally.

Step 3 (Optional): You may choose to continue upgrading the desktop software PixelFlow to the latest version (V1.9.0 or later).

2 Upgrade from New Operating System

For event controllers running the new operating system (you can see two disks in the Windows File Explorer), if the Version.txt file in the D drive shows "Version Number" as "V1.7.1", follow the steps below to upgrade the event controller's operating system to the latest version. If "Version Number" is not "V1.7.1", no operating system upgrade is required.

Step 1 Upgrade the desktop software PixelFlow to V1.8.0 or later.

Step 2 Upgrade the event controller's operating system to the new version.

At this time, the event controller can be used normally.

Step 3 (Optional): You may choose to continue upgrading the desktop software PixelFlow to the latest version (V1.9.0 or later).

3 Version Compatibility Between Event Controller and Seamless Switcher

	Event Controller Version					
P Series	V1.4.x	V1.5.x	V1.6.x	V1.7.x	V1.8.x	V1.9.x
V1.4.x	Compatible	Incompatible	Incompatible	Incompatible	Incompatible	Incompatible
V1.5.x	Incompatible	Compatible	Compatible	Incompatible	Incompatible	Incompatible
V1.6.x	Incompatible	Incompatible	Compatible	Incompatible	Incompatible	Incompatible
V1.7.x	Incompatible	Incompatible	Incompatible	Compatible	Compatible	Compatible
	Event Controller Version					
Q8	V1.4.x	V1.5.x	V1.6.x	V1.7.x	V1.8.x	V1.9.x
V1.4.x	Compatible	Incompatible	Incompatible	Incompatible	Incompatible	Incompatible
V1.5.x	Incompatible	Compatible	Compatible	Incompatible	Incompatible	Incompatible
V1.6.x	Incompatible	Incompatible	Compatible	Incompatible	Incompatible	Incompatible

V1.7.x	Incompatible	Incompatible	Incompatible	Compatible	Compatible	Compatible
V1.8.x	Incompatible	Incompatible	Incompatible	Incompatible	Compatible	Compatible
V1.9.x	Incompatible	Incompatible	Incompatible	Incompatible	Incompatible	Compatible